

Call for Quote (844) 569-8628	Essentials	Essentials Plus	Advanced	Advanced Plus	Elite
	EHR & Practice Management	EHR, ePrescribe, & Practice Management	EHR, Practice Management & Billing	EHR, ePrescribe, Practice Management & Billing	EHR, ePrescribe, Practice Management & Billing Services

Practice Management and Administration

Patient Check-in & Kiosk + App	✓	✓	✓	✓	✓
Patient Portal + App	✓	✓	✓	✓	✓
Appointment Profiles	✓	✓	✓	✓	✓
Credit Card Processing & Storage	✓	✓	✓	✓	✓
Task Assignment & Management	✓	✓	✓	✓	✓
Patient Flags	✓	✓	✓	✓	✓
Email Reminders	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Text / Phone Reminders ¹	250/100	500/250	500/250	750/500	1000/750
Incoming/Outgoing e-Faxes ¹	500	1000	1000	1500	2000
Scheduling Widget for Website	✓	✓	✓	✓	✓
Staff Accounts	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Practice Group User Profiles & Permissions	✓	✓	✓	✓	✓

Clinical Tools

eRx + EPCS		✓		✓	✓
Lab Integration: Quest & LabCorp	✓	✓	✓	✓	✓
Extended Lab Integration ² (Over 40K Labs & Imaging Services)	Add On	Add On	Add On	Add On	Add On
Specialty Specific Form/Template Library	✓	✓	✓	✓	✓
Medical Form/Template Customization Tools	✓	✓	✓	✓	✓
Integrated Photo and Drawing Tools	✓	✓	✓	✓	✓
EverHealth Scribe	Add On	Add On	Add On	Add On	Add On
Custom Vitals	✓	✓	✓	✓	✓
Text-Expanding Macros	✓	✓	✓	✓	✓
Medical Speech-to-Text		✓		✓	✓
Patient Education	✓	✓	✓	✓	✓
Fully integrated EHR mobile Apps	✓	✓	✓	✓	✓
Direct Messaging	✓	✓	✓	✓	✓

Medical Billing

Custom Billing Codes	✓	✓	✓	✓	✓
Billing Profiles	✓	✓	✓	✓	✓
Real-Time Insurance Eligibility Checks		✓	✓	✓	✓
Fully Integrated Claim Management Tool			✓	✓	✓
Claims submission to iHCFA for Workers Comp & Auto Claims ³			✓	✓	✓
Claim Submission via eProvider Solutions ³			✓	✓	✓
Electronic Remittance Advice & ERA Auto Posting			✓	✓	✓
Autogenerated Superbills	✓	✓	✓	✓	✓
Autogenerated CMS 1500 forms	✓	✓	✓	✓	✓

Revenue Cycle Management

Comprehensive Billing and Coding Services					✓
Denial Management					✓
Patient Collections/Statements					✓
Monthly Financial Performance Reports & Review					✓
AR Management					✓
Dedicated Support Phone Line					✓
Dedicated Billing Specialist & Manager					✓
Dedicated Account Manager					✓

Customer Implementation

Custom Training Videos	✓	✓	✓	✓	✓
Dedicated Implementation Specialist	✓	✓	✓	✓	✓
Dedicated Training Team	✓	✓	✓	✓	✓
Data Migration ⁴	✓	✓	✓	✓	✓

Customer Support

Software Version Updates	✓	✓	✓	✓	✓
Feature-Specific Educational Messages & Videos	✓	✓	✓	✓	✓
Online Help Center & Phone Support	✓	✓	✓	✓	✓

¹ Exceeding your plan limits will result in the following fees: \$0.05 per Text, \$0.07 per Page Faxed, \$0.10 per Phone Call.

² \$30 per provider per month.

³ For Paper Claims/Will Statements the following charges apply: \$.70/Paper Claim, \$.90 Per Statement, and \$1.50 per Carisk Claim. Electronic Patient Statements will be charged at \$.59 per Patient Statement.

⁴ Migration is dependent upon the format of the data to be transferred. Depending upon the format data migration may be free of charge or involve an additional fee.