dr chrono®
by EverHealth

Choosing the Right EHR for Your Psychiatry Practice

Taking Your Practice to the Next Level with DrChrono

While psychiatrists have similar EHR needs as other medical specialties, there are also major differences. That's why it's critical to choose an EHR that facilitates strong patient engagement, medication tracking, and treatment adherence—all while keeping staff workflows efficient and boosting your bottom line.

Whether you're leading a small private practice or managing day-to-day patient care in your independent clinic, this guide will help you sharpen your focus on the platform that provides the highest-quality care, maximizes revenue, and builds operational efficiency.

We'll explore the top EHR features essential for a successful psychiatry practice and demonstrate how DrChrono, an all-in-one AI-powered EHR, can meet your unique needs, helping you deliver exceptional care across the entire patient care lifecycle, from pre-visit to post-visit follow-up and everything in between.

EHR Tools for Advanced Patient Care

The DrChrono all-in-one AI-powered EHR supports psychiatric needs by offering a suite of powerful AI-driven healthcare tools and features that support faster, accurate diagnostics and tailored patient documentation. Psychiatric practices will appreciate its fully integrated platform with streamlined features and personalized tools, including:

Predictive Patient Scheduling

Our predictive model AI technology enhances care coordination to proactively support patients at high risk of missing appointments and minimize no-shows, increasing attendance and patient engagement.

EverHealth Scribe: AI-Powered Clinical Documentation

With our AI-powered systems, charting, documenting, and record keeping is simple and efficient, allowing your psychiatry practice to thrive.

HIPAA-Compliant, Secure, and Transparent

Our AI tools ensure your data remains encrypted and protected, and that it is never used outside your workflow.

89% of patients want to schedule their appointments online or from a mobile device.

Source: Experian Health

Medication management

With DrChrono's e-prescribing and EPCS capabilities, providers can quickly send controlled and non-controlled medications to preferred pharmacies, view prescription history and assess potential drug interactions.

Scheduling and Reminders Self-Service Portals

Online Patient Scheduling: Patients are increasingly seeking more convenient ways to access care. That means your EHR needs a patient portal where they can easily schedule, cancel, or change their appointments, upload pertinent medical records, and access their video visits.

Automating appointment reminders and sending notifications can reduce missed appointments and help staff manage them each day. DrChrono's patient portal also allows patients to sign and submit necessary medical forms, records, and insurance prior to the appointment.

Outpatient psychiatric clinics have reported average **no-show rates of 22%**, significantly higher than typical non-psychiatric rates.

Source: National Library of Medicine

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Medical Billing and Insurance

DrChrono integrates billing and claims management directly into the EHR, creating a seamless and modern workflow from patient encounter to reimbursement.

Integrated Billing and Claims Management

DrChrono's medical billing software makes the claims submission process both easier and more accurate, minimizing errors and reducing unnecessary denials.

Psychiatry-focused Billing Profiles

Billing profiles expedite the claims process by allowing practices to bundle codes for some of the most common diagnoses, such as depression or ADHD. Integration with diagnostic codes for both ICD-10 and DSM-5 are also critical for psychiatric practices.

Clear, Transparent Insurance Eligibility and Benefits Verification

Quick insurance eligibility checks allow staff to spend less back-and-forth time with payers, and it also provides a better patient experience.

Integrated, Simplified Payments

Providers can automate statements in the patient portal and through DrChrono Payments.

Comprehensive Billing Dashboard

Easily accessible billing reports and dashboards give a real-time look into claims, providing a better understanding of expected cash flow.

Revenue Cycle Management for Maximum Profit

DrChrono's experts, well-versed in psychiatric billing, help maximize revenue while giving more time back to providers and staff. From cleaner claims submissions to faster denial turnarounds, the RCM team provides 24/7, real-time financial insights. At Healthy Brain Center, the telepsychiatry team has a better understanding when cash flow is trending lower or higher than anticipated.

"

> They go after denied claims and resubmit them or contact us for missing information. They'll call insurance companies and ask why claims are delayed. They're also hands-on with patients, and they're easily accessible."

Dr. Shadee Giurgius Jr.
Healthy Brain Center

Powerful Patient Engagement to Enhance Care

DrChrono empowers you to actively engage patients in their care through these innovative features and tools.

HIPAA-compliant Telehealth

Psychiatrists need an EHR with secure, reliable and easy-to-use telehealth solutions. DrChrono accommodates HIPAA-compliant video visits directly from the EHR without additional downloads or set up.

EHR Integration for Seamless Patient Recordkeeping

DrChrono allows access to patient records without having to leave the remote visit and interrupt care.

Secure Patient Portal

DrChrono's OnPatient portal streamlines patient engagement with features like secure messaging, appointment scheduling, and medical record access. It also offers real-time insurance verification, enabling patients to confirm eligibility before appointments and reducing administrative time.

80% of psychiatrists conducted **video visits**, compared to 66% of primary care physicians and 45% of surgeons.

Source: TechTarget

Security and Compliance Features to Consider

Remote visits are increasingly popular, which means psychiatrists must ensure their EHRs and modes of care are as safe as possible. DrChrono is both HIPAA and HITECH compliant, meaning customers' electronic records are secure, and the platform is also ONC compliant, ensuring the highest technical standards set by the U.S. Department of Health and Human Services.

Multi-factor functionality provides an added layer of security for practices. DrChrono is also PCI compliant to mitigate credit card-related breaches. Our AI tools ensure your data remains encrypted and protected, and that it is never used outside your workflow.

With 1.2 million appointments managed monthly, the DrChrono all-in-one EHR platform is designed to make the day-to-day job of psychiatrists easier.

Next Steps

Choosing the right EHR is a critical decision that can significantly impact your psychiatry practice. When it's time to evaluate options, remember these key points:

- ☐ Look for psychiatry-specific templates and workflows. Check if the platform is cloud-based and mobile-friendly.

- ☐ Prioritize security and HIPAA compliance to protect patient information.

- ☐ Select a system that fosters patient engagement through self-service features and convenient communication channels.

An EHR that is tailored to your specialty ensures your system works for, not against, you, ultimately enhancing your ability to provide comprehensive mental healthcare to your patients.

To see the power of <u>DrChrono in action</u>, schedule a demo today!

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