Life of a Medical Claim

Provider of Service (Direct)

Outbound Transactions
837- Claim Submission
270- Eligibility Inquiry
276- Claim Status Inquiry
278- Auth/Referral Request

Inbound Transactions
997- Functional Acknowledgement
999- 5010 Acknowledgment
277- Claim Acknowledgment
835- Remittence Advice
271- Eligibility Response

Insurance Provider

Inbound Transactions
837- Claims Submission
270- Eligibility Inquiry
276- Claim Status Inquiry
278- Auth/Referral Request
834- Enrollment
820- Premium Payment

Outbound Transactions
997- Functional Acknowledgement
999- 5010 Acknowledgment
277- Claim Acknowledgment
835- Remittence Advice
271- Eligibility
277- Claim Sattus Response
834- Enrollment

Insurance Group or Business

Outbound Transactions
834- Enrollment
820- Premium Payment

Inbound Transactions
834- Enrollment
820- Premium Payment

Provider of Service (Third Party)

Outbound Transactions
837- Claim Submission
270- Eligibility Inquiry
276- Claim Status Inquiry
278- Auth/Referral Request
Proprietary File

Inbound Transactions
835- Remittence Advice
271- Eligibility
277- Claim Status Response
278- Auth/Referral Request

Third Party (Billing Agent or Clearing House)

Outbound Transactions
837- Claim Submission
270- Eligibility Inquiry
276- Claim Status Inquiry
278- Auth/Referral Request

Inbound Transactions
835- Remittence Advice
271- Eligibility
277- Claim Status Response

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