

Highest Ranked Mobile EHR

Top Ranked Virtualized &  
Native Mobile Apps



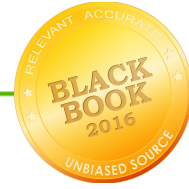
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**Executive Summary & Key Highlights Black Book™  
Rankings 2016 User Survey**

Black Book's 2016 User Survey of Top Ambulatory Electronic Health Record (EHR) Software Vendors ranked drchrono as the only vendor to achieve a top ranking in almost every category, winning the best rankings overall.

Over 24,000 physician practices, medical staff and organizations contributed input into this unbiased opinion poll.

# Top 20



## Top 20 Mobile EHR Applications

2016 Rank	EHR Mobile App
<b>Ranked by Satisfaction &amp; User Experience</b>	
<b>1</b>	<b>DRCHRONO</b>
<b>2</b>	HEALTHFUSION MEDITOUCH
<b>3</b>	ADVANCEDMD
<b>4</b>	MODERNIZING MEDICINE
<b>5</b>	ALLSCRIPTS
<b>6</b>	KAREO
<b>7</b>	PRACTICE FUSION
<b>8</b>	ATHENAHEALTH
<b>9</b>	NEXTGEN
<b>10</b>	MEDIUM
<b>11</b>	CERNER
<b>12</b>	iPATIENTCARE
<b>13</b>	MCKESSON
<b>14</b>	EPIC SYSTEMS
<b>15</b>	AMAZINGCHARTS
<b>16</b>	ECLINICALWORKS
<b>17</b>	CARECLOUD
<b>18</b>	QUEST CARE360
<b>19</b>	GREENWAY
<b>20</b>	MEDITAB

Source: Black Book™

# Top Scores



## Top Scores Per Individual Criteria Key Performance, Ambulatory, Native & Virtualized Mobile EHR Apps

Question	Criteria	EHR Vendor	Overall Rank
1	Strategic Alignment: MU1, MU2, MU3	<b>DRCHRONO</b>	<b>1</b>
2	Innovation	ADVANCEDMD	3
3	Training	<b>DRCHRONO</b>	<b>1</b>
4	Client relationships and cultural fit	<b>DRCHRONO</b>	<b>1</b>
5	Trust, Accountability and Transparency	<b>DRCHRONO</b>	<b>1</b>
6	Breadth of offerings, varied client settings, delivery excellence across all user types	ALLSCRIPTS	5
7	Deployment and implementation	<b>DRCHRONO</b>	<b>1</b>
8	Customization	MODERNIZING MEDICINE	4
9	Integration and interfaces	HEALTHFUSION MEDITOUCH	2
10	Scalability, client adaptability, flexible pricing	<b>DRCHRONO</b>	<b>1</b>
11	Delivery, Compensation and employee performance	MODERNIZING MEDICINE	4
12	Reliability	<b>DRCHRONO</b>	<b>1</b>
13	Brand image and marketing communications	CERNER	10
14	Marginal value adds	<b>DRCHRONO</b>	<b>1</b>
15	Corporate viability and managerial stability	EPIC SYSTEMS	14
16	Data security and backup services	HEALTHFUSION MEDITOUCH	2
17	Support and customer care	<b>DRCHRONO</b>	<b>1</b>
18	Best of breed technology and process improvement	<b>DRCHRONO</b>	<b>1</b>

Source: Black Book™

# Individual Criteria



## Definitions / Details for Each Individual Criteria

In the [2016 Black Book Report](#), the criteria is defined and the top mobile EHR vendors are scored. A total of 18 questions are asked and the vendors are ranked.

Below is an example criteria question taken from the report -

*Question 18. Best of breed technology, MU3 and process improvement*

*EHR management and related technology services are considered best of breed. EHR Vendor technology elevates customers via capabilities, equipment, processes, deliverables, professional staff, leadership, quality assurance and innovative initiatives. EHR services are delivered at or above current/former in-house service levels. Technology is current and relevant to exchanging health information amount providers, as well as sufficiently offering patient access.*

Overall Rank	Q18 Criteria rank	Company	PATIENT HEALTH DATA MANAGEMENT & ADMINISTRATIVE PROCESSING	COMMUNICATIONS & CONNECTIVITY	ORDER ENTRY & MANAGEMENT	DECISION SUPPORT & RESULTS REVIEW / MANAGEMENT	Mean
1	1	DRCHRONO	9.68	9.69	9.83	9.71	9.73
2	2	HEALTHFUSION	9.30	9.59	9.42	9.84	9.54
4	3	MODERNIZING MEDICINE	9.41	9.43	9.67	9.58	9.52
3	4	ADVANCEDMD	9.96	9.35	9.53	9.02	9.47
7	5	PRACTICEFUSION	9.17	9.03	9.06	9.18	9.11
5	6	ALLSCRIPTS	9.22	9.64	8.75	8.75	9.09
10	7	MEDIUM	8.66	8.63	8.73	8.48	8.65
9	8	NEXTGEN	8.33	8.88	8.65	8.44	8.58
8	9	ATHENAHEALTH	8.77	8.32	9.12	7.90	8.55
6	10	KAREO	9.03	8.27	8.14	8.50	8.49

Source: Black Book Research