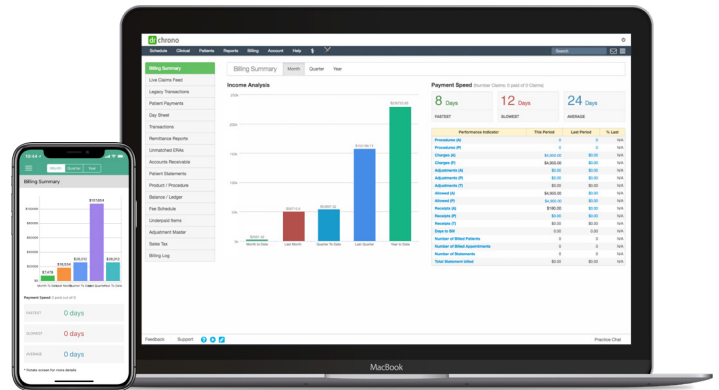




Complete RCM Solution

Increase Claim Rates & Practice Revenue Collection



96% + Clean Claim Submission Rate

48 hrs Turnaround on Denials

96% + of claims paid within 60 days

Our Full Revenue Cycle Management services include:

◦ Electronic Health Record Software

Our mobile, cloud-based EHR is a great solution for practitioners on-the-go. It works on iPad, iPhone and web, and it's customizable with the help of our open API.

◦ Denial Analysis and Resolution

We address all denials from insurance companies within 48 hours. To increase the first time payment rate, we constantly monitor the denial trends and educate practices on making necessary changes in their workflow to reduce insurance denials.

◦ Patient Statements and Follow-up

Statements are sent at the beginning of each month to patients to prompt faster recovery of cash. We contact the patients after sending statements to offer payment plans (per the practice guidelines) and can collect credit card payments over the phone or online.

◦ Timely Claim Submission

Our billing team reviews claims before submission to reduce denial rates and increase the percentage of claims paid on first submission.

◦ ERA and EOB Posting

We post all paper EOBs for you. Almost 20% of payers use paper EOBs. ERA payments are made electronically, and can be managed directly in your EHR. Enjoy one-button reporting and ERA filtering for more robust reporting.

◦ Medical Coding (optional)*

For an additional fee, our team of certified medical coders review clinical notes and code in the correct ICD10 and CPT codes. We also work closely with practices to meet required compliances on their clinical documentation.

DrChrono RCM also includes:



Telehealth



Account Management



Appeals



Business Intelligence Tools



Service Level Agreement



About DrChrono

Ranked #1

#1 Mobile EHR by Black Book
2013 - 2021



Top EHR by Black Book
for 5+ Specialties

17+ Million

Patients cared for by
DrChrono providers

Have any further questions about DrChrono's Revenue Cycle Management or our award-winning EHR platform? Please email us at ehr@drchrono.com.